

Professional Indemnity

The Plexus Professional Indemnity team practices from our offices in London, Leeds and Colchester with dedicated teams dealing with claims against various professions including:

- **Solicitors:** Plexus handle a number of solicitors' schemes on behalf of London Market and Composite Insurers. These schemes cover the full range of claims made against solicitors including claims relating to property matters (both commercial and residential), the conduct of litigation (civil and family related) and wills and trust related matters.
- **Surveyors, Valuers and other Property Professionals:** The team has recently expanded (and continues to expand) as a result of the considerable rise in claims made by Lenders against Valuers and Surveyors during the current economic downturn. The team also handles claims made against Estate Agents, Property Management Companies, Letting Agencies etc.
- **Construction:** The construction sub-team handles a broad range of construction disputes relating to commercial and residential properties. The team defend claims against Architects, Engineers, Designers and Contractors and have considerable experience in undertaking adjudications.
- **Other professions:** This team handle a very broad range of claims relating to professions such as Accountants, Actuaries, Insurance Brokers, IFA's, Mortgage Brokers, IT and Media Professionals.

Policy Coverage advice forms an integral part of all the Professional Indemnity we carry out for clients and we are regularly retained to act in complex policy disputes and give advice on policy wordings.

Specialist Approach

We are able to provide a complimentary legal and adjusting service made up of our national team of experienced Professional Indemnity litigators, network of experienced PI Adjusters and Investigators (Argent Liability Adjusters) and a claims handling team who benefit from having many years experience working directly with Underwriters.



We have a strong team ethic and our lawyers work closely with the claims professionals on and Underwriter to understand fully the intent behind the policy language. We also consider that the Insured has an important role to play, our team is extremely approachable and highly experienced and create a strong working relationship with each Insured with a view to demonstrating value whilst doing our best to protect their reputation.

We believe it is vital to consider how the underlying “attritional cost” can be reduced by constantly improving our work processes, including innovative of IT systems. Our approach to any claim is to make an early assessment of its merits and then formulate a case plan designed to achieve resolution at optimum value. Although we give active consideration to alternative dispute resolution throughout the lifetime of any claim, it is appreciated that there are some claims where it is appropriate that the issue should be taken to trial. We have considerable experience of arbitrations and mediations and our team includes trained mediators.

The Professional Indemnity team offers a variety of support services to both insurer clients and their Insureds. These range from free advice lines, to training seminars led by a mixture of internal and external speakers and e-alerts on important decisions. For a number of our clients we provide analysis of the MI that we capture through our case management system, which can often assist in risk management. This can be accessed on-line through a bespoke extranet. In addition, we offer audit services to enable clients to benchmark performance both for our team and their own and we regularly second in our staff either for specific projects or for general support where a client has unmanageable workloads.

Contact Us

To learn more about Plexus Law’s Professional Indemnity services please contact:

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