

Travel Law

The Plexus Law Travel Law Team is a dynamic force within the travel industry and one of the largest and most experienced in the handling of travel related injury and quality related claims on behalf of tour operators, insurers and underwriters.

The Plexus team are consistently highly ranked by both the Legal 500 and Chambers directories and have a reputation for delivering a sensible and constructive approach as well as bringing a personal touch to the successful handling of claims in this arena. The team are regular contributors to the insurance, travel and legal trade press; have appeared on LNTV and are regularly invited to speak at industry conferences and events.

Media Profile

Numerous cases defended by the team have been reported in the press and textbooks. The team has built up a market leading precedent list of successful defences in many areas where tour operators suffer high volumes of claims.

“Plexus make simple, workable recommendations and assist in their implementation. They are always keen to improve their service and actively seek opportunities to do this”. **(Legal 500)**

“This organised and friendly team is performing sterling work for tour operators on settling claims and recoveries ... Clients are full of praise for the teamwork of Claire Mulligan and Tim Oliver. They are deemed to be responsive, business-oriented and prepared to look at cases from a variety of angles”. **(Chambers)**

Specialist Services

The team are well versed and experts in the following areas:

- **Advice & Assistance** – typically covering: terms & conditions, Health & Safety Advice, insurance disputes, general personal injury (within the context of the travel package regulations), travel conventions and pre-action volume claims handling
- **Class Actions** – having defended some of the largest class actions brought in the travel arena
- **Incidents & Crisis Management** – bespoke 24/7 support (in conjunction with our sister firm Argent Health & Safety)
- **Recoveries** – including: general recoveries, fraud, foreign legal expenses claims and foreign recoveries
- **Representation** – for Directors and individuals who may find themselves prosecuted by the HSE or other regulatory authorities

Proven Success

A selection of some of the most recent cases the Travel Law Team have successfully dealt with are:

- *Gibson v Thomsonfly Limited (2008)*
- *Nicholl v TUI UK Limited (2008)*
- *Robert Walker v Thomson Customer Support (2008)*
- *Goodfellow v UK Holiday Group Limited (2008)*

Contact Us

To learn more about Plexus Law's Travel Law services please contact:

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